



Statement of Work — Commercial Wi-Fi Design & Validation

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Purpose & Overview

This Statement of Work (SOW) outlines the professional services TekFidelity, LLC will provide to design, validate, and deliver reliable wireless connectivity across the customer's site(s).

Scope of Work

- Discovery & planning (requirements, floor plans, constraints)
- Predictive design (AP selection, placement, channels & power)
- Validation survey (heatmaps, interference, roaming, QoS)
- Recommendations & remediation plan
- Documentation and knowledge transfer

Deliverables

- Predictive and/or validation heatmaps
- AP placement drawings & configuration guidelines
- Issues & remediation summary
- Final report and handoff session

Timeline & Milestones

The project schedule will be finalized after discovery. Typical duration ranges from 2–6 weeks, depending on building count, square footage, and on-site constraints.

Assumptions & Dependencies

Customer provides timely access to facilities, floor plans, network information, and authorized points of contact. Any changes to the scope may affect the schedule and cost.

Pricing & Payment Terms

Pricing is based on scope, site complexity, and travel if applicable. Invoices are due Net-15 unless otherwise agreed in writing.

Acceptance Criteria

Work is accepted upon delivery of the agreed-upon deliverables and completion of a review meeting with customer stakeholders.

Terms & Conditions

All services are provided on a best-effort, professional basis. Engagement terms supersede any conflicting purchase order terms.

Authorization & Signatures

Authorized by: Bevan John, TekFidelity, LLC

Customer Authorized Representative:

Name: _____ Title: _____

Signature: _____ Date: _____

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